

# Troubleshooting

From time to time you will experience problems trying to dispense drinks from your bar, some of them are simple and straightforward, others aren't and require technical assistance from the manufacturers of your cellar equipment.

**There's a solution to every problem!**

**Q.**I've changed the barrel but **all** that is coming through is foam.

**A.** This is most likely due to the pressure of trying to pull through something that isn't there when the keg is empty. If you continue pulling through the foam then you will eventually get a nice flow of the product.



**Q.**My product is dispensing very slowly.

**A.** This is most likely due to your gas pressure. Go in the cellar and have a look at the pressure gauge, hopefully the problem is that the gas just needs changing. Alternatively check the pressure cylinder on the keg, if it is empty and the plastic ball has blocked the flow of the product you simply release it and draw some through until it is full.

Check the contents of the keg, sometimes when the keg is almost empty there isn't enough pressure to dispense correctly, you may need to change the keg.

Also avoid looking stupid and check if the gas is on!!!

**Q.** My soft drinks taste like fizzy water.

**A.** This is because the bag in box is empty, all you have to do is change it.

**Q.**My soft drinks are flat.

**A.** This is because your gas has run out, or it is not connected properly. Go into the cellar to check all connections and gas pressure.